

# QUALITY POLICY

The Managing Director of COMERCIAL ASEZ S.L. (CASEZ) assumes that the quality of the products supplied and the excellence in management are the decisive factors to achieve customer satisfaction and loyalty.

So understand that:

"QUALITY IS A PROCESS IN WHICH ALL THE ORGANIZATION'S EFFORTS CONVERGE TO PLACE US IN A LEADERSHIP POSITION"

and therefore support the QUALITY PRINCIPLES that lead to LEADERSHIP.

LEADER IN RESPONSIBILITY:

Everyone who works at CASEZ is responsible for the quality of our work, guaranteeing it from the first contact with the customer to the final delivery of the product or service.

LEADER IN COMMITMENT:

With greater customer proximity and a continuous improvement process by selecting suppliers, we are committed to satisfying our customers with products and services of the highest quality demanding that they meet the applicable requirements. We are also committed to complying with all legal and regulatory regulations applicable to our activity.

LEADER IN PREVENTION:

Our focus is on preventing failures, acting on the cause of problems: this is how we improve our company day by day.

LEADER IN CREATE FUTURE:

For us, quality is not a cost, but an element of value creation that ensures the loyalty of our customers and therefore the survival of the company.

The increase in market share, as well as the increase in asset performance, are fundamental to the existence of the company and that is why the Quality System must always be considered.

Therefore, the Quality Policy will be governed on the basis of the Corporate Quality Principles set out above, seeking excellence in the following points: CUSTOMER TRUST AND SATISFACTION

OUR TEAM

Our team is our present and our future. We do not doubt in their ability to assume the COMMITMENT, to satisfy our customers and promote COMMUNICATION, MOTIVATION AND TEAM WORK.

"BELIEVING IN QUALITY IS THE IMPULSE TOWARDS LEADERSHIP THROUGH THE WILL OF IMPROVING PERMANENTLY OUR SYSTEMS AND OURSELVES"

Managing Director  
Madrid, 25 de mayo de 2020